

# JIRA DAY '23

## Day 1

Tuesday, 17 October

9:00 1 h

Registration to the event

### MAIN TRACK

10:00 30 min

Welcome to the Jira Day 2023!

Katarzyna Dorosz - Żurkowska & Piotr Dorosz  
| Deviniti

10:30 30 min

Keynote

Friction & lubrication in company culture  
- understand why your organization  
squeaks and clanks while transforming

Kate Hobler

11:00 45 min

Debate

Measuring the Impact of Digital  
Transformation

Moderator: Radosław Cichocki | Deviniti  
Participants: Kate Hobler, Rodney Nissen  
- The Jira Guy, Miro Capka | Atlassian,  
Piotr Dorosz | Deviniti

11:45 15 min

Coffee break

### ITSM TRACK

12:00 30 min

Unlock success teams with ITSM best  
practices

Aliia Zaynulla | Tempo

12:30 30 min

Towards ITIL Excellence: Exploring  
Deviniti's Jira Apps for Modern IT Service  
Management

Radosław Cichocki & Aleksandra Cieślak |  
Deviniti

13:00 30 min

Use of business profiles. The use case of  
onboarding a new employee and granting  
all necessary access rights

Jakub Eliasz

13:30 1 h

Lunch break

14:30 30 min

Help I'm Drowning in Tickets?

Rodney Nissen - The Jira Guy

15:00 30 min

Self Service: your best workmate

Marcin Skwara

15:30 30 min

Request Management with Atlassian;  
not bad, but can we do better?

Adam Stępień | Deviniti

16:00 15 min

Coffee break

### MAIN TRACK

16:15 30 min

Hot topic

What is Atlassian Vision for Cloud  
transformations?

Claudia Reforgiato | Atlassian

16:45 1 h

Networking

Expo tour

17:45

End of Day 1 of Jira Day 2023

20:00 5 h

Afterparty

Afterparty pass included only in **Special** kind of ticket.

# JIRA DAY '23

## Day 2

Wednesday, 18 October

### ITSM TRACK

10:00 30 min

**Ticket routing. How to make it look simple?**  
Radosław Karpiński | Deviniti

10:30 30 min

**How to manage efficiently Atlassian services in large cooperate environment**  
Piotr Musiał

11:00 30 min

Hot topic

**Ecosystem Trust - Shared Responsibility in Atlassian Cloud**  
Victoria Ulmer | Atlassian

11:30 30 min

**How generative AI is changing the face of ITSM**  
Tomasz Pośpiech | Deviniti

12:00 1 h

Lunch break

13:00 30 min

Hot topic

**High velocity service management**  
Amjad Al Issawi | Atlassian

13:30 30 min

Case study

**Jira Server to Data Center Migration by Deviniti in Partnership with Credit Agricole**  
Szymon Szerewicz | Deviniti  
Adrian Kraska | Credit Agricole

14:00 30 min

**How do we use Atlassian products at Scale to deliver world-class support service**  
Rudy Slaiby | Atlassian

14:30 30 m

Coffe break

15:00 30 min

AMA

**Ask me anything: Migration to Cloud**  
Claudia Reforgiato | Atlassian  
+ Katarzyna Dorosz Żurkowska & Szymon Szerewicz & Adam Stępień | Deviniti

### ATLASSIAN EMPOWERMENT TRACK

10:00 30 min

**NASA Use Case: How to make Stand-Ups worth everybody's time**  
Jaime Capitel & Björn Döhler | re:resolution

10:30 30 min

**On the right track: watching development progress at an enterprise-scale company**  
Joanna Maciąg & Marcin Najgebauer | Motorola Solutions

11:30 30 min

**Simplifying ChaRM Process Complexity in Jira: A Practical How-To**  
Bogdan Górka

13:30 30 min

Case study

**Strategic Service and Project Transformation at Wise: Beyond Tools**  
Sandra Axelsdottir

14:00 30 min

**Exploring new possibilities with A4J DC Lookup issues action**  
Mateusz Beczek | Atlassian

15:00 30 min

**How to Manage Cross-Project Dependencies in Jira**  
Gabriel Wielkopolski | Appfire

### DEMO TRACK

10:00 20 min

**Project Portfolio Management with Structure by Tempo**  
Aliia Zaynulla | Tempo

10:20 20 min

**Analyze and Explore Jira Using easyBI**  
Oskars Laganovskis | easyBI

10:40 20 min

**Embrace a clean Jira for enhanced productivity and seamless workflows**  
Phill Fox | Adaptavist

11:00 20 min

**Enhancing service management for all teams with Refined for Jira Cloud**  
Lotje Euser | RefinedWiki AB

11:20 20 min

**5 game changer productivity tips for Confluence**  
Balázs Szakál | META-INF Kft.

11:40 20 min

**Mastering Capacity Planning & Time Tracking in Jira with ActivityTimeline**  
Ostap Zaishlyi | Reliex OÜ

13:00 20 min

**Easier Faster Jira: How to manage issues at any scale with JXL tables**  
Hannes Obweger | JXL

13:20 20 min

**Lean project management: Visualise your projects with Epic Sum Up**  
Andreas Haaken | Aptis

13:40 20 min

**Much more than just effortless security**  
Simen Burhol & Elias Brattli Sørensen | Kantega SSO

14:00 20 min

**Agile Work Management: Unlocking Agility with Appfire's End-to-End Solution**  
Nino Stana | Appfire

14:20 20 min

**Transforming JSM with Assets: Building the ultimate one-stop-shop solution**  
Martin Varvodic | Caelor Group d.o.o.

15:30 15 min

End of Day 2 of Jira Day 2023